



# BFITRETREAT

TRAINING | HEALTH | LIVING | SURF

## CLIENT QUESTIONNAIRE

### BASIC INFORMATION

**Full Name:** \_\_\_\_\_ **Age:** \_\_\_\_\_ **M** **F**

**Email:** \_\_\_\_\_ **Birthday:** \_\_\_\_ / \_\_\_\_ / \_\_\_\_

**Tshirt Size:** \_\_\_\_\_ **Are you a morning person?** \_\_\_\_\_  
*This will help us create the best surf and fitness schedule for you.*

### SURF HISTORY

**Have you ever surfed before?** **Yes** **No** *If yes, how many times?* \_\_\_\_\_

*Where did you surf?* \_\_\_\_\_

*When did you last surf?* \_\_\_\_\_ *What size board?* \_\_\_\_\_

### MEDICAL INFORMATION

**Do you have any injuries or health condition that could interfere with the practice of some activities?**  
**Yes** **No** **If yes, please specify:** \_\_\_\_\_

**Do you take any medication?**  
**Yes** **No** **If yes, please specify:** \_\_\_\_\_

**Do you have any allergies?** *(Insects, food, others...)*  
**Yes** **No** **If yes, please specify:** \_\_\_\_\_

**Do you have any dietary (food) restrictions?**  
**Yes** **No** **If yes, please specify:** \_\_\_\_\_



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## CANCELATION POLICY

### Cancelation Policy & Fees

If you feel it necessary to cancel your vacation then please contact us as soon as you are able. Penalty fee rates for cancelation are outlined below:

- 60+** days before departure, the fee is **\$100**
- 59-31** days before departure, the fee is **\$150**
- 30-14** days before departure, the fee is **\$250**
- 13-0** days before departure, the fee is the amount corresponding to **50% of the total cost** of your retreat package

It is important that you have adequate travel insurance to cover your retreat purchase. The most common reason for last minute cancellations are personal injury or a death in the family, so we advise that you check with your insurer to make sure that they will cover you in these instances. We strongly advise that you always have travel insurance as it covers your costs in the event that you have to miss some, or all of your trip but are not eligible for a refund from us under our cancelation policy.

If your stay at BFit Retreat has to be cancelled by us but due to reasons beyond our control (like a natural disaster for example), BFit Retreat is not liable for any refunds or travel costs so it's also important that your travel insurance should cover "operator cancellations", which most standard policies do.

No partial refunds or credits will be given for unused activities nor services such as hotel rooms, surf lessons, fitness work-outs, yoga or trips. Our retreats are quoted as a package; credits are not given for unused services.

No refunds will be given for any reason.

### Medical Insurance

You should always have medical insurance whenever you travel abroad. Your medical insurance must cover you for the duration of your trip and for all activities - including, but not limited to, surfing, hiking, fitness, yoga, etc. It must also cover you in the event that you require emergency evacuation or repatriation. There are companies that provide supplemental travel insurance in addition to your main insurance provider.

Bfit retreat does NOT provide any medical insurance nor coverage.

### Additional Services

If you would like to add any additional activities/services that were not outlined in your original retreat package, they will be charged at an additional rate. Activities and services can include, but are not limited to, surf lessons, surf tours, boat tours, transportation services, yoga, fitness work-outs, hiking, etc.

As outlined above, no partial refunds nor credits will be given for unused services or activities.

I, \_\_\_\_\_ (the participant), BY SIGNING BELOW, accept and agree to the terms and provisions contained in this agreement. If Participant is under 18 years of age, the Parent or Legal Guardian and the Participant shall both sign this document.

**Signature:** \_\_\_\_\_ **Date:** \_\_\_\_ / \_\_\_\_ / \_\_\_\_  
*Participant*

**Signature:** \_\_\_\_\_ **Date:** \_\_\_\_ / \_\_\_\_ / \_\_\_\_  
*Parent or Legal Guardian*



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## LIABILITY & INDEMNITY AGREEMENT

### BASIC INFORMATION

#### ACKNOWLEDGMENT OF RISKS

In consideration of my/my child's participation in the beach activity mentioned below,

I, \_\_\_\_\_ (the Participant)

and I, \_\_\_\_\_ (Parent or Legal Guardian if the Participant is under 18 years of age)

#### AGREE AS FOLLOWS:

I understand that the ocean is not owned, operated, supervised, managed, or controlled by BFIT RETREAT.

I understand that surfing and related ocean and sports physical activities carry an inherent risk of bodily injury, including, in extreme cases, loss of life from the surf/swimming environment from wave action, personal health issues, currents, surfing equipment, and sea pests.

I agree to indemnify, defend, hold harmless and release from all liability BFIT RETREAT instructors, owners, sponsors, hotel partners from ALL LIABILITY to my child or myself, my family, heirs, assigns, personal representatives or next of kin for ANY LOSS OR DAMAGE RESULTING FROM PHYSICAL OR MENTAL INJURY, DEATH OR PROPERTY DAMAGE arising from my/my child's participation in the surfing activity.

#### I FURTHER AGREE THAT:

- I / my child am/is in good health and am/is an able swimmer.
- Photos taken may be used for promotional purposes.

**I HAVE READ AND UNDERSTAND** this "Acknowledgment of Risks and Release, Waiver of Liability and Indemnity Agreement" and have signed this Acknowledgment of risks and Release, Waiver of Liability and Indemnity voluntarily, and agree that no oral representation, agreements, or inducements, apart from the foregoing written agreement have been made.

I, \_\_\_\_\_ (the participant), BY SIGNING BELOW, accept and agree to the terms and provisions contained in this agreement. If Participant is under 18 years of age, the Parent or Legal Guardian and the Participant shall both sign this document.

**Signature:** \_\_\_\_\_ **Date:** \_\_\_\_ / \_\_\_\_ / \_\_\_\_  
*Participant*

**Signature:** \_\_\_\_\_ **Date:** \_\_\_\_ / \_\_\_\_ / \_\_\_\_  
*Parent or Legal Guardian*